

AGENDA ITEM FOR ADMINISTRATIVE MEETING

( ) Discussion only  
( X ) Action

FROM (DEPT/ DIVISION): Douglas R. Olsen  
County Counsel

SUBJECT: Approve Comtech Software

<p>Background: Authorization is sought to obtain Text to 911 software. Oregon Emergency Management will pay for this on behalf of the county. This project will not cost the county anything but time for install and training. This is to cover those situations where people cannot talk to 911.</p>	<p>Requested Action: Authorize Text to 911 Software from Comtech</p>
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ATTACHMENTS: Quote

Date: (April 3, 2017) Submitted By: Douglas R. Olsen

\*\*\*\*\*For Internal Use Only\*\*\*\*\*

Checkoffs:

- ( ) Dept. Head (copy)
- ( ) Budget (copy)
- ( ) Fiscal
- ( X ) Legal (copy)
- ( ) (Other - List:)

To be notified of Meeting:  
Kathy Lieuallen

Needed at Meeting:

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Scheduled for meeting on: April 5, 2017

Action taken:



**EMedia Text to 9-1-1 Service Price Quote for Umatilla County Sherriff's Office**

**Prepared by:**

Beverly Slocum

Regional Account Manager

Comtech Telecommunications Corp.

Safety & Security Technologies

1-802-535-7738

[bev.slocum@comtechtel.com](mailto:bev.slocum@comtechtel.com)

<b>Service:</b>	Comtech EMedia Text to 9-1-1 Service		
<b>Customer:</b>	Umatilla County Sheriff Office		
<b>Quote Date:</b>	3/16/17	<b>Quote Expires</b>	5/15/17
<b>Service Details:</b>	Comtech's EMedia Service is a fully hosted web application which provides: <ul style="list-style-type: none"> <li>• Centralized Text to 9-1-1 management across a single PSAP</li> <li>• Automatic display of caller location on a map</li> <li>• Advanced reporting (through our partnership with Emergency Call Tracking System (ECaTS™))</li> <li>• Advanced session transfer capabilities</li> </ul>		
<b>Total Primary Sites</b>	1	<b>Total Stations</b>	6
<b>Non-Recurring Fee</b>			
	Primary PSAP Site Installation (\$3,000 per PSAP)		\$3,000.00
	Backup PSAP Site Installation (\$1,000 per PSAP using different IP address)		\$0.00
	<b>Total Non-Recurring Fee</b>		\$3,000.00
<b>Annual Recurring Fee</b>			
	EMedia w/ ECaTS Advanced Reporting - Up to 10 stations		\$5,400
	<b>Total Annual Recurring Fee</b>		\$5,400
<b>EMedia Service Pricing Summary</b>			
	Year 1		\$8,400
	Year 2		\$5,400
	Year 3		\$5,400
	<b>Total Price (Years 1 - 3)</b>		\$19,200
<b>(OPTIONAL) Professional Services Fee</b>			
	Custom development (upon mutual agreement)		\$250.00/hour
<b>(OPTIONAL) Additional On-site Training Fee</b>			
	All inclusive of labor and travel expenses; two-day minimum.		\$1,600.00/day

**Price Quote Notes:**

- a) Pricing is valid for 60 days from the Quote Date.
- b) Non-Recurring Fees are due upon contract signature.
- c) TCS will invoice the Customer annually, in advance, for the applicable recurring fees specified above upon commencement of the EMedia Service at each PSAP for which TCS is providing the EMedia Service.
- d) Standard EMedia Service includes one training session to be conducted via WebEx
- e) The licensing of any software and delivery of any products or services described in this Quotation is subject to all of the terms and conditions of TCS's standard Master Customer Agreement, Master Professional Services Agreement, End User License Agreement and/or other similar such agreement, as applicable. Customer/end user is required to execute and deliver such standard form of agreement to TCS before TCS shall be obligated to provide any software, products or services quoted herein. If no such standard form of agreement is in effect between or entered into by TCS and customer/end user, TCS's Standard Terms and Conditions will apply.
- f) If customer/end user has previously executed and delivered any such standard form of agreement to TCS, then, at TCS's option, (a) customer/end user shall be required to execute and deliver an amendment/change order or statement of work with respect to such prior agreement; (b) customer/end user shall be required to execute and deliver a new standard form of agreement; or (c) acceptance of this Quotation by customer/end user shall be deemed to automatically amend such prior agreement, in each case in order to specifically cover/include the additional software, products and services quoted herein. In the event (c) applies, except as expressly modified by the terms of (c), the terms and conditions of any such prior agreement otherwise remain in full force and effect.
- g) TCS's obligation to provide any of the software, products and/or services quoted herein is expressly conditioned upon acceptance of the terms and conditions stated herein. TCS hereby objects to and rejects any additional, different or inconsistent terms or conditions contained in any purchase order and any other acknowledgment, acceptance, counteroffer or confirmation used by customer/end user. Any additional, different or inconsistent terms or conditions provided by customer/end user shall be of no force or effect whatsoever, and shall not be binding on TCS unless specifically agreed to in writing by an officer of TCS. Failure by TCS to specifically object to any provisions contained in any purchase order or any other acknowledgment, acceptance, counteroffer or confirmation used by customer/end user shall not in any way be deemed an alteration to or waiver of the terms and conditions stated herein.